



iConnect® Network Services

A true end-to-end interoperability platform that streamlines the referral experience

47% of all imaging referrals never turn into an appointment, either because of lack of patient follow-up or lost faxes.*

*HealthAffairs Study, 2009

Inefficient connectivity between physicians has created significant problems for healthcare organizations in America. The use of fax machines and lack of patient follow-up to place imaging orders results in a loss of up to 47% of all possible appointments, impeding patient care and reducing available revenue. In addition, physicians and healthcare staff spend between 10 and 20 hours a week on preauthorization and insurance eligibility.*

But what if you could easily engage physicians throughout your community with electronic orders and results, and automate the preauthorization function with minimal IT requirements?

iConnect Network Services can help

iConnect Network Services (iCNS) is an interoperability solution that connects and streamlines the entire referral process from beginning to end. This three-module platform leverages existing technology in the enterprise to allow physicians to place orders electronically, process preauthorizations automatically, and receive results within their existing EHR or web-based portal.

iConnect Network Services

An advanced interoperability network that automates your preauthorization, enables electronic ordering of images, and delivers diagnostic quality images to referring physician EHRs. With iConnect Network Services you can...



Enable ALL referring physicians in your community to submit orders electronically—regardless of the EHR they use



Automate preauthorization for imaging services to reduce physician and staff labor



Provide access to diagnostic quality images to referring physician within their EHRs†



Capture and track referrals typically lost to inefficient fax systems or lack of follow up

80% of preauthorization requests require extra work, rework or phone/fax follow-ups.*

*Source: SureScripts Electronic Prior-Authorization White Paper Mar 2012

iConnect Network Services is not FDA-cleared for diagnostic use on mobile devices

†Access to images/diagnostic quality images provided by Merge's zero footprint iConnect®Access Viewer

**Diagnostic quality images only if viewed on a diagnostic quality display.

iCNS Orders

iCNS Orders enables referring physician to enter orders electronically from any location. By facilitating the delivery of traceable electronic orders directly into your referring physicians core work-flow, we reduce the number of orders that never turn into appointments due to lost faxes or lack of follow up. The added capability of Clinical Decision Support helps build an enhanced and more collaborative physician interaction experience.

iCNS Authorize

iCNS Authorize reduces the cost and labor associated with preauthorization by automating and outsourcing this complex process. Our strategic partnerships with two of the largest Radiology Business Management (RBM) organizations, eviCore Healthcare and AIM Specialty Health, allow us to seamlessly integrate their technology with iCNS Authorize, to automate and simplify the time-consuming tasks that providers must complete in order to obtain imaging study preauthorizations from payers.

iCNS Results

iCNS Results provides access† to electronic distribution of exam results into the referring provider's EHR or referral portal.** iCNS results delivers radiology exam reports electronically into a referring physicians EHR. In addition, to delivering reports into the EHR, the reports are available on the web- further enhancing the ability to provide effective, timely patient care.**

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