



# iCNS Orders

An interoperability solution to simplify patient referrals

**83%** of referrals sent through an automated referral system result in a scheduled visit.

Payment reform will disrupt traditional referral relationships, requiring hospitals and imaging centers to find new ways to develop and strengthen these relationships. Referring physician loyalty and automation are important areas to consider in an effort to become more efficient. For example, almost half of all imaging referrals never even turn into an appointment, either because of lack of patient follow-up or lost faxes.

Are you looking for a better way to manage patient referrals?

#### How We Help You

iCNS Orders enables any provider from anywhere to easily enter orders electronically with Clinical Decision Support, so that hospitals and imaging centers can bring cleaner and more appropriate referrals into their practice. By facilitating the delivery of electronic orders, we are reducing the number of orders that never turn into appointments due to lost faxes or lack of follow up. Additionally, it provides the opportunity to deliver a consistently available and affordable solution for electronic orders to all referring physicians.

# iConnect Network Services Orders

is part of an advanced interoperability network that allows you to electronically manage referrals with any provider anywhere. With iCNS Orders you can...



Enable ALL your referring physicians to submit orders electronically



Capture referrals typically lost to inefficient fax systems or lack of follow up



Allow referring physicians to leverage Clinical Decision Support tools



Allow referring physicians to communicate throughout the ordering process



Build referrer loyalty, resulting in an increase in your referral capture rate

## iCNS Offerings

### *iCNS Orders*

An interoperability solution to simplify patient referrals

### *iCNS Authorize*

An automated process for insurance preauthorization

### *iCNS Results*

An electronic distribution system for delivery of exam results

## iCNS Orders

The iCNS Orders system can help you establish more efficient interaction with your referring providers, ultimately improving referral success rates. Providers can access the system through their EHR or through a web-based portal, allowing them greater flexibility from any device. Additional efficiencies can be found in advanced features like batch signing, background order dictionary, card-based work list view, Direct messaging, and Clinical Decision Support. The system was designed to support the submission of orders from any provider anywhere, and the receipt of orders into any RIS anywhere. Our integration with major healthcare technology systems like Surescripts, Nextgen, Athenahealth, Emdeon, Greenway, and Mirth opens access to over 200,000 physicians nationwide. And the addition of the iCNS Authorize and iCNS Results capabilities can complete the care cycle for image-intensive specialists.

*iConnect Network Services is not FDA-cleared for diagnostic use on mobile devices.*

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